

# Coronavirus COVID-19:

## Our response

We take the health and safety of all of our visitors, staff and contractors very seriously. Our Information & Sales centres are now closed. However, we are still responding to enquiries by phone, online, video or private appointments.

### What we are doing:

- Meetings are by **appointment only**.
- Ensuring there is washroom facilities available.
- Practicing strict social distancing and having no physical contact with visitors such as handshaking.
- Ensuring any staff that are not feeling 100% stay at home.

### What you must do:

- If you feel unwell (or someone close to you is unwell), please stay at home.
- If you need a private appointment, please call to arrange.

### YOU MUST NOT VISIT US IF:

- If you have returned to WA from an interstate or international location, you must **SELF-ISOLATE** for 14 days (WA Government regulations).
- You have been diagnosed with COVID-19 and have not yet been cleared to return to work by a medical practitioner;
- You have knowingly come into contact with a person diagnosed with COVID-19 in the past 14 days.

Please note toilet facilities are not available to the general public

For the latest information from WA Government visit [healthywa.wa.gov.au/coronavirus](https://healthywa.wa.gov.au/coronavirus)

For the latest information on LWP Group, please visit [lwpgroup.com.au](https://lwpgroup.com.au)

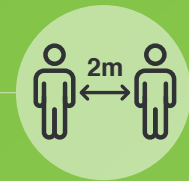
For the LWP Group contacts, please visit [lwpgroup.com.au/about/contacts](https://lwpgroup.com.au/about/contacts)

### Practical tips to help reduce the spread of COVID-19:



#### STOP

shaking hands or hugging when saying hello or greeting other people.



#### DISTANCE

yourself at least 2 metres (6 feet) away from other people, especially those who might be unwell.



#### WASH

your hands well and often to avoid contamination.



#### COVER

your mouth and nose with a tissue or sleeve when coughing or sneezing and discard used tissue.



#### AVOID

touching eyes, nose or mouth with unwashed hands.



#### CLEAN

and disinfect frequently touched objects and surfaces.

### Common symptoms of COVID-19 are:

- Fever (high temperature)
- A dry cough
- Shortness of breath
- Breathing difficulties

However, you may have contracted the virus but have little or no symptoms. If you have had contact with someone who is unwell, please **DO NOT** visit. Please call us and we can make alternative arrangements to assist you.